



Transport for
Greater Manchester

**AFTER
YOU**

**Travelling by bus
- it's better to behave**



LET'S GO!



Behaviour on buses

Everyone knows that you should behave on buses, but do you know what could happen if you don't? Your behaviour could upset the other passengers and can put your bus service at risk of being cancelled altogether. Bad behaviour can also lead to pupils being banned from using the school bus and other buses; having their travel pass and right to low fares taken off them; and even facing a criminal prosecution.

So take a few minutes to read this guide on the right way to behave when using buses.

Waiting for the bus

Make sure you've got enough money and/or your pass for the journey.

Queue sensibly and away from the edge of the pavement.

Hold your arm out as the bus approaches to show the driver you want the bus to stop.

Don't push or rush towards the bus.

If your bus doesn't turn up, don't panic. If you have a mobile, then phone home or the school.

Getting on the bus

Get on sensibly and don't push or shove.

Show your pass to the driver and/or pay the correct fare.

Try to have the right money ready – it helps to speed things up.

Keep your ticket safe as it proves you have the right to travel.

If you don't pay the correct fare you could be charged up to £20!

Bullying on journeys

Every child and young person should be safe from victimisation and discrimination. If you are being bullied or see bullying during your journey tell a teacher, parent or guardian, carer or the bus driver.

Behaviour on the bus

Find a seat and stay sat down for the journey.

If there are no seats, make sure you can hold onto a rail.

Don't sit in the luggage rack.

Don't stand near the driver, near the doors, on the stairs or on the top deck.

Respect the driver and other passengers and follow their instructions.

Don't speak to the driver when the bus is moving unless there is an emergency.



Managing incidents

If a pupil has been identified as misbehaving on public transport, the following will happen:

the school will take action;

Transport for Greater Manchester (TfGM) who issue scholars' passes may get involved;

parents, guardians or carers may be called into the school to sign an Acceptable Behaviour Contract;

the police will be involved if a criminal offence has occurred;

the pupil may lose the right to use buses.

Getting off the bus

When your stop is next, ring the bell once. If it has already been rung, you don't need to ring it again.

Wait until the bus has stopped before moving to the front to get off.

Get off in an orderly way – don't push people.

If you have to cross the road after you leave the bus, wait until the bus has moved off and you can see the road is clear both ways – or use the nearest crossing.

Bus drivers have the legal right to refuse travel to anyone behaving in a way likely to endanger the safety of another person, so don't distract or annoy the driver by:

throwing things out of the windows;

leaning on the windows;

opening the emergency exit unless there's an emergency; or

fighting; smoking (which is illegal anyway); or eating, drinking, swearing, spitting, drawing graffiti or leaving litter on the bus.



Blow the whistle on bad behaviour

If you have information about bad behaviour, tell your school, the bus company or TfGM and we will take proper action.

You don't have to leave your name with us. Most school buses now have CCTV cameras and bus companies will use the footage to help the police prosecute troublemakers.

And finally

Please remember that what seems like harmless fun to you can be intimidating for other people and will end up getting you into serious trouble.

But please don't assume we think all young people behave badly, in fact we know that most of you behave well and we're glad to have you onboard.

So to those of you who do act in a mature and responsible way, we'd like to say...

“THANK
YOU!”





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Greater Manchester

Information

To request this leaflet in an alternative format or for local public transport information visit www.tfgm.com, go to a Travelshop in a main bus station or phone Traveline on 0871 200 22 33.

Calls cost 10p a minute plus network extras.